PHYSICAL THERAPY & SPORTS MEDICINE CENTERS PTOUCHC

# **PTSMC:** An *Exceptional* Healthcare Organization

**OUR MISSION** To Improve the Quality of People's Lives by Providing: Unmatched Experiences Clinical Excellence



By building lifelong relationships based on mutual trust, our commitment to providing the very best care for our patients and results-oriented success, PTSMC has achieved a reputation as a leader in healthcare. What began as an impromptu tagline, PT for Life, has become a core foundation of PTSMC culture. In the spirit of pursuing lifelong relationships, PTSMC has made it part of our mission to exceed expectations of all patients in such a way that they continually choose PTSMC as their PT provider. We are always looking for opportunities to fulfill this challenge and instill this concept into everything we do.



## HANDS-ON TREATMENT & PATIENT-CENTERED CARE

All PTSMC clinicians provide hands-on care to their patients. Listening and careful evaluation of each patient's needs is vital in our patient-centered care model. Spending time with patients throughout the cycle of care, from initial evaluation to discharge ensures successful outcomes and complete satisfaction. Patient education about injury, treatment and recovery is valued and emphasized throughout the rehabilitation process.

### **PROFESSIONAL DEVELOPMENT FOR CLINICAL STAFF**

In this ever-changing field, PTSMC values the advancement of knowledge and skills to ensure patients receive the best and most current care available. Both in-house

education programs and financial support for employees seeking external education opportunities are afforded to PTSMC clinical staff. Several staff members have received advanced degrees and certifications with the support of PTSMC. New hires with less than five years of prior clinical experience enter into the DOCS Program: Development of Clinical Success. This program includes internally taught courses and one-on-one mentorship, both instructed by experienced PTSMC clinicians. In addition, PTSMC provides a path for all clinicians to achieve Orthopedic Speciality Certification (OCS), including the opportunity to apply for our accredited Orthopaedic Residency Program.





## **DESIRABLE CULTURE & WORK ENVIRONMENT**



All clinics operate under a focused company mission and set of core values. PTSMC prides itself on ensuring the highest level of quality care for patients while offering a rewarding, professional and fun work environment for employees. PTSMC offers full benefits and invests in and supports employees and their families. PTSMC boasts very high retention of employees and has been selected as one of the Hartford Courant and Hearst Media Top Workplaces for 13 consecutive years and one of the Top Workplaces USA for three consecutive years.

#### **INNOVATIVE & FORWARD-THINKING**

For the physical therapist with the desire to own his/her own practice, PTSMC offers the unique opportunity to attain partner status. PTSMC is privately owned by physical therapists. Through this model, PTSMC positions the clinics of the organization to work autonomously at the local level while being supported by the efficiences of a larger organization and a team of administrative staff.

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